

# OCEAN ROVER CRUISES

## INDIVIDUAL BOOKING & CANCELLATION CONDITIONS

Bookings should be made well in advance by fax or email. It helps if you give us a second choice in case your preferred cruise is fully booked. For details contact our reservations department.

A 30% deposit is required within 10 days of making a reservation. We cannot hold reservations without a deposit payment. The remaining 70% must be paid no later than 60 days before the cruise departs. If payment is not received on time we reserve the right to sell your spot(s).

Payment for passengers is by credit card (*Visa & Mastercard only*) or wire transfer to our bank account. Bookings by agents can only be paid by wire transfer. Please ensure faxing or emailing us a copy of the transaction paperwork so we can track it.

### **Important Note:**

Make sure that your bank informs you of the exact bank charges! Often there is an intermediary bank involved in the transfer, check this with you bank's management as you are responsible for paying their charges. We do not pay bank charges other than those charged by our own bank branch.

### **In case of cancellation on your part, the following rules apply:**

*(We strongly recommend that you obtain cancellation insurance)*

#### Counting back from the cruise departure date:

120 days or more:	Deposit refunded less US\$100.- per person.
Between 90 & 120 days:	Deposit refunded less US\$200.- per person.
Between 60 & 90 days:	Deposit refunded less US\$300.- per person.
Less than 60 days:	No refund.

**For bookings of eight (8) or more passengers and full boat charters contact our office for the Group Booking Conditions.**

### **Important note:**

Although we will refund all monies paid in case of a cancellation on our part, we wish it to be expressly understood that we cannot be held financially responsible for any changes in itinerary due to weather conditions, political problems or civil unrest.